CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD
JOB OPPORTUNITY

Date Posted:
November 22, 2011

Position Action #:
1112-131G7

Position:
Systems Software Specialist II (Technical)

Tenure, Time Base:
Permanent, Full Time

Salary Range:
$5561 - $7097

Contact:
Abigail Perry (916) 273-1761

Location:
CUIAB, Information Technology/**Network Operations**
2400 Venture Oaks Way, Suite 400
Sacramento, CA 95833

Final Filing Date:
December 14, 2011

A Freeze Exemption has been approved for this position.

POSITION DESCRIPTION:

Under the direction of the Systems Software Specialist II (Supervisor), Infrastructure/Client Services Unit, of the Information Technology Branch, the Systems Software Specialist II (Technical) serves as administrator over Cisco routers, firewalls, switches, Wide Area Acceleration Services, and Juniper Secure Access appliances. The incumbent servers in a lead capacity over the Networks Operations staff. The individual is responsible for complex analysis of information technology projects. The individual will work closely with management, clients, and information systems staff. The ability to analyze situations and provide solid solutions to problems is essential.

This position is headquartered in Sacramento.

FUNCTIONS:

- Serves in a lead capacity over Network Operations staff.

- Acts as the departments Network Architect responsible for the most complex design, development, and implementation of network projects.

- Provides expert level direction and leadership while maintaining CUIAB's Network Infrastructure. Technical responsibilities include planning, design, develop, and integration of network systems consistent with existing or planned network infrastructures.

- Analyzes; monitors and troubleshoots Network traffic.

- Provides technical assistance in testing, identifying, resolving, and repairing basic network operations problems.

- Configures and optimize network servers, hubs, routers, and switches and analyzes network workload.

- Ensures the rigorous application of information security/information assurance policies, principles, and practices in the delivery of network services.

- Maintains network security and firewalls.

- Provides advice and guidance on a wide range and variety of complex network issues.

- Provides Customer Technical Support for both internal and external clients. Responsibilities include: troubleshoot, facilitate and provide customer service, carry out hardware and software installation, configuration and upgrades, and perform systems resolution, monitoring and maintenance.

- Travels and provide backup support to other IT staff.

WHO SHOULD APPLY:

- Individuals who are currently in this classification, or are eligible for lateral transfer or promotion, or are reachable on a current employment list, or former state employees with reinstatement eligibility. SROA/SURPLUS candidates will be given priority.

- SROA and surplus candidates should attach "surplus letters" to their application. Failure to do so may result in your application not being considered.

Submit a Std. 678 State Application to:
CUIAB, Administrative Services/Personnel Section
ATTN: Srey Touch, Personnel Technician
2400 Venture Oaks Way, Suite 400
Sacramento, CA 95833

PLEASE NOTE:
- **Please write Position Action # "1112-131G7" on your application and indicate the basis of your eligibility in the job title section. Candidates whose eligibility is based on an employment list should submit a copy of their examination results. Applications without this information may be rejected.**